Telecom Expense Management

Taking Mobility to Endless Possibilities

Enterprise mobility is expanding at a rapid rate, as mobile devices are becoming more integral in day to day work flows and business processes. The growth of enterprise mobility puts added strain on IT departments to pro-actively manage costs associated with mobile deployments, including wireless contracts, voice and data usage, cost management, inventory management and reporting. Telephone expense management should be top of mind in enterprise IT departments to make efficient use of their enterprise mobility investments.

SOTI MobiControl's integrated Telecom Expense Management (TEM) solution gives organizations a powerful platform for streamlining mobile operations and managing voice and data utilization, allowing businesses to keep telecom expenses under control. Intelligent usage policies provide IT administrators with fine levels of control over corporate data usage across device applications and services.

Enterprise IT can govern voice and data use across their network and using soft thresholds that trigger notifications for users or groups that exceed predefined allocations. To guard against overages, hard thresholds can be implemented to disable SMS/MMS messaging, turn off data, or even restrict voice calling if a user exceeds their plan limit.

With an integrated TEM solution, SOTI can help your organization:

- Specify thresholds that align with your corporate voice and data plans
- Set soft and hard thresholds with targeted actions from notifications to disabling voice/data
- Create device, group, or corporate-wide policies to restrict voice and data usage
- Configure alerting and messaging rules for both IT administrators and the end-user
- Pro-actively alert on voice and data usage before overages occur
- Optimize rate plans with robust reports and analytics

Cellular and Data Roaming Controls

MobiControl's extensive cellular data policies allow IT administrators fine grain control over data usage on their corporate-liable mobile devices. With cellular and data roaming controls, IT administrators can pro-actively monitor and manage voice and data usage and take action if users or groups go over their allocated voice or data.

- Disable roaming data usage
- Disable roaming WAP push messages
- Disable roaming syncing
- Disable cellular data
- Disable background data

Device Messaging Policies

MobiControl's messaging policies give IT administrators the ability to restrict SMS and MMS messaging to comply with monthly data limits and enterprise security policies.

- Disable incoming SMS messaging
- Disable outgoing SMS messaging
- Disable incoming MMS messaging
- Disable outgoing MMS messaging

Phone Call Policies

Phone call policies are an effective way of managing voice usage across a corporate-liable device deployment to protect against roaming surprises and bill overages. With flexible phone call policies, MobiControl can:

- Create phone number white lists and blacklists (allow/deny)
- Create policies for both incoming and outgoing calls, or both
- Block toll, premium rate, and pay-per-call numbers (900, 976)
- Wild card support (1800*)
- Import phone numbers from file

Robust Reporting

MobiControl's telecom expense management capabilities allow you to create detailed reporting on voice and data usage, down to the device and application level. With MobiControl's reporting engine, you can create and schedule customized reports to gain insight into mobile device usage including:

- Upload and download volumes
- Cellular data transfer
- Roaming and carrier information
- Monitor applications on the device
- Call log data collection

Telephone Expense Management with SOTI MobiControl is supported on all platforms - Android, iOS, Windows Phone

SOTI is a proven innovator and UEM industry leader. Over 16,000 companies globally rely on SOTI for their diverse mobility management needs to fuel differentiation and take mobility to endless possibilities.

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